

Hospitality, Food and Beverage

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'I remember that first day well, I couldn't believe I was going to spend nine months learning everything I wanted to. It was awesome being around people who were also passionate about food. My classmates and tutors made it a really fun year, I'm still close with a lot of them now.'

Lizzie

 Cookery

 Chef de Partie

Lizzie first stepped foot into a restaurant kitchen when she was in high school. After a week, she knew she wanted to be a chef.

Her passion for hospitality grew, and the following summer, Lizzie spent the whole time working. When she came back to school, it didn't feel like the place for her anymore. It was Lizzie's cooking teacher who first told her about WelTec.

"I went in for a look around when I was at high school, and I remember thinking how cool it looked. Everyone had their chef jackets on, it really looked like the place for me."

Lizzie enrolled in the Level Four Certificate in Cookery. "I remember that first day well, I couldn't believe I was going to spend nine months learning everything I wanted to. It was awesome being around people who were also passionate about food."

Lizzie would spend the morning in class, and then in the evening she would work, fully immersing herself in the industry.

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"The way we'd work in class replicated the environment of a real kitchen. We'd spend the whole four-hour class working in a group, figuring out who needed to do what, and helping each other along the way."

Now, Lizzie is a Chef de Partie at Koji, where she's learning from a small team of people passionate about food. She loves the open kitchen, which allows her to see the customers' reaction from across the restaurant, and if they want to ask her a question, they can. Seeing their reaction is super rewarding.

To anyone interested in studying Cookery or Bakery, Lizzie says, "If you have a passion for something, and you know it's what you want to do, just do it. You won't regret it. Just follow what you're excited about."

Read Lizzie's full story on our website. Follow the QR below.



New Zealand Certificate in Hospitality (Level 3)

📖	Level 3
🕒	17 weeks, full-time
📅	08 Jul 2025 (Petone)
💰	\$3,900 (indicative for 2023 intake)

This programme aims to introduce students to the skills required in food and beverage service, including barista; basic cookery, front of house operations, reception and accommodation. With the goal to give ākonga a broad understanding of roles within the hospitality sector. Students will be shown how to be competent employees who can work in various entry level and junior positions in commercial hospitality environments.

What you will learn

- Gain a broad knowledge of the different career opportunities within the Hospitality Industry.
- Understand how the different departments are positioned, interact, and communicate with each other to provide service
- The essential skills to provide café service and barista coffee
- The essential skills to prepare and serve basic beverages
- Functions of front of house, reception, and accommodation operations, including concierge
- Basic cookery and food handling skills
- Restaurant service basics and customer service
- Hands on experience within an industry department
- The programme will provide you with the knowledge and hands on experience in the various skill sets to assist you in making an informed decision in choosing a specific career path.

Flexible study options

Delivery is four days per week full time (17 weeks) or two days per week part-time (34 weeks).

More detail about this qualification

- The content of the programme includes food service fundamentals, communication and customer service, café beverage service, barista skills, processing payments, basic cookery skills, work and food safety, front office and accommodation services.
- Food Service: Develop knowledge and skills that support competent food service in a hospitality environment.
- Café Beverage Service: Enables learners to provide beverage services including barista skills in a hospitality environment.
- Basic Cookery: develops basic skills in preparing, cooking and presenting a range of products, employing commodities commonly used in the hospitality industry and in effective communication with others in a commercial kitchen.
- Front Office and Accommodation Services: Develop basic skills for entry level work in reception front office or accommodation services within the hospitality sector.

Career options

Entry level and junior positions in commercial hospitality environments:

- Cafes
- Hotels
- Restaurants
- Catering companies
- Other Food and Beverage Service and customer service businesses.

Or students can pathway on to further study.

Entry requirements

Domestic

10 NCEA Level 1 Literacy and 10 NCEA Level 1 Numeracy credits, or equivalent.

International

IELTS 5.5 (no band lower than 5.0), or equivalent.

Find your country's [equivalent academic entry requirements here](#)

** International fees shown here do not include*

Disclaimer: The information contained in this document is correct at the time of print. Whitireia and WelTec | Te Pūkenga reserves the right to cancel or postpone any of the programmes, and shall not be liable for any claim other than the proportion of programme fees that the cancelled portion bears. Some programmes may be dependent upon formal approval from NZQA (New Zealand Qualifications Authority), TEC (Tertiary Education Commission) funding allocation, and the number of enrolments. As part of the NZQA targeted review of all Level 1-6 New Zealand qualifications, there may still be changes to some programmes starting in 2024. Fees, programmes, entry and selection criteria, and dates, are subject to change. Please check the relevant programme pages at whitireiaweltec.ac.nz for up-to-date information and full entry regulations before applying to enrol. Information regarding English language requirements is available on each course page at whitireiaweltec.ac.nz.

insurance and administration (currently approximately \$924 per year of study)

Related study options

- New Zealand Certificate in Food and Beverage Service (Level 4) (Restaurant Services)
- New Zealand Diploma in Hospitality Management (Level 5)

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